



LIBRARY FAQ

for library professionals

What is Hiveclass?

Hiveclass is a digital platform that features a database of bite-sized, engaging videos that teach fundamental skills in various sports. The content is athlete-led and designed by top physical educators, giving young patrons the ability to practice in their own space and at their own pace.

Would patrons be able to access content virtually outside of the library?

Yes, as long as their Hiveclass account is linked to their library with their barcode number they can access their account from anywhere and on any device.

As a librarian, what use would I get from Hiveclass in a library setting?

Hiveclass was created with input from librarians to make it work for both you AND your patrons. If you're struggling to find ways to use Hiveclass in your library, check out our resources page where we have a downloadable PDF with suggested program ideas. You're welcome to change things up to fit your needs!

Which sports training modules are available on Hiveclass?

As of 2022, our users can explore skills videos across field hockey, lacrosse, dance, soccer, fitness, self-defense, volleyball, basketball and tennis. That being said, we are updating our offerings and adding new videos and new sports all the time!

Why not just use YouTube instead? It's free and everyone knows how to use it.

Here are three reasons we think Hiveclass is a better fit for young athletes:

- Scaffolding. Our courses are designed by top physical educators to offer a scaffolded approach to skill progression for easy, self-directed learning.
- Consistency. From video length to style, pedagogy, and production quality, all our videos ensure they are equal parts engaging and instructive.
- Interactivity. More than just videos with our supplemental materials to click through for added retention and assessment.

Are there any advertisements or corporate sponsorships involved?

No, not at this time.

What are the system requirements for access to the service?

- Latest version of a supported Internet browser:
 - Desktop: Google Chrome, Mozilla Firefox, Safari, Microsoft Edge
 - Mobile: Google Chrome, Samsung Internet, iOS 11+
- Stable Internet connection with a minimum speed of 5 mb/s

Would individual patrons need to log in with credentials? Do they need to create an account after they login?

Every user must create an account to access the courses. Library patrons enter their account/barcode number during account creation in order to access the free version of the software their library has purchased.

How much does Hiveclass cost?

Our sales team would love to discuss this with you so please reach out to them directly!

Do we have to renew the license/subscription to Hiveclass?

Yes, contracts with libraries are signed on a yearly basis so subscriptions will need to be renewed annually. We enter into each commitment with the expectation of a long-term partnership so we look forward to a relationship with each library for many years to come.